

#### **Unlock Potential and Motivation**

#### What is PERILL?

Professor David Clutterbuck has spent over 45 years researching and developing best practices in personnel and organisational management. He identified six key factors that influence team performance. PERILL provides a framework to understand and expose these factors within the complex and ever-changing environment. **PERILL** stands for:

#### **PERILL** stands for:

- Purpose & Motivation
- External Processes
- Relationships
- Internal Processes
- Learning
- Leadership



#### How does PERILL work?

PERILL uses a structured online questionnaire that all team members fill out.

There are two versions of the questionnaire to meet different needs:

- Full version: contains 120 questions and provides a comprehensive analysis of the team. The answer takes about 30 minutes.
- Lite version: contains **30 questions** for a quick assessment. The answer takes about **15 minutes**.

The answers are evaluated anonymously and provide a detailed picture of your team's strengths and areas of development. The PERILL algorithms reveal connections between the different elements of the team system, enabling deeper insights into team dynamics.

# Six Steps of Team Diagnosis











Creating impetus for change

Cavid Clutterbuck & Coaching and Mentoring International

### Advantages of PERILL for your team

- Holistic diagnosis: Considers both internal and external influencing factors.
- Flexibility: Two versions of the questionnaire adapt to your time frame.
- Tailor-made solutions: Individual recommendations for action for your specific team.
- Improved communication: Identification and removal of communication barriers.
- Increased efficiency: Optimization of processes and procedures.
- Strengthening leadership: Developing effective leadership strategies.
- Fast results: Due to the digital platform, results can be provided promptly.

#### The 6 Pillars of PERILL

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#### Purpose Motivation

Is there a clear reason for being and a clear direction that energies and captures the imagination of team members?

Do individual and collective identity coincide around a common purpose?

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#### External facing systems and processes

How do the team interact with its various stakeholders?

How does it understand those stakeholders and they understand it and how does the team manage conflicting expectations, obtains resources etc?

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#### Purpose Motivation

Do the team trust and respect each other?

Do they have genuine concern for each other's welfare?

Does the relationship between team members enable truly close collaboration?



#### Purpose Motivation

How do the team work functionally together in balancing accountability and autonomy?

How agile is it, how does it communicate and how does the decision making process work?



#### Purpose Motivation

How does the team enhance its performance and enhance its skills and resources to tackle current and future tasks?

Do How does it manage capacity and enhance efficiency?



How do the the leadership qualities and behaviors have a moderating influence on team function and the other factors, and is that in a positive or negative way?

Leadership

### What makes PERILL different from other diagnostic tools?

In contrast to conventional methods, PERILL offers a comprehensive approach that takes into account the complexity of teams as adaptive systems. Instead of just identifying symptoms, PERILL uncovers the underlying causes of challenges by analysing the interactions between the various aspects of the team. This enables sustainable changes instead of short-term solutions.

PERILL: The contexts of team performance and dysfunction

| LQB                               | Purpose &<br>Motivation  | Externally facing processes   | Relationships   | Internally<br>facing<br>processes  | Learning  |
|-----------------------------------|--|---|---|--|---|
| Purpose &<br>Motivation           | LQB  | Alignment of<br>values between<br>the team and its<br>key stakehoders | Working enthu-<br>siastically<br>together towards<br>shared goals                                   | Clarity of priorities; putting collective priorities before                                  | Actively seeking<br>ways to leverage<br>and expand<br>team strengths                    |
| Externally facing processes       | Stakeholders<br>unclear what you<br>stand for                  | LQB   | Strong collabora-<br>tive relationships<br>with stakehol-<br>ders                                   | Rapid and<br>effective<br>response to<br>quality issues                                      | Rapid product<br>and service<br>innovation  |
| Relationships                     | People pursue<br>their own<br>agendas                          | Conflict with<br>stakeholders;<br>disrespect for<br>stakeholders      | LQB   | High level of psy-<br>chological safety<br>leads to constant<br>questioning of<br>what we do | People take<br>active responsibi-<br>lity for supporting<br>each other's<br>development |
| Internally<br>facing<br>processes | Duplication and waste of effort                                | Quality issues<br>not acknow-<br>ledged or<br>addressed               | People avoid<br>"interfering" in<br>each other's<br>territory. Large<br>"elephants in the<br>room". | LQB  | Culture of continuous process improvement   |
| Learning                          | Learning<br>focused on<br>the individual not<br>the collective | Slow to innovate  | People "hoard"<br>knowledge and<br>Slow to innovate<br>expertise                                    | Resistance to change   | LQB   |

<sup>©</sup> David Clutterbuck & Coaching and Mentoring International (LQB = leader's qualities and behaviours).

#### The evaluation: What does PERILL deliver?

- **Detailed report:** Clear presentation of the results in all six areas.
- Linking the factors: Insights into the relationships between different team dynamics.
- Concrete recommendations for action: Practical tips and strategies for improvement.
- **Development plan:** Step-by-step guide for implementing the measures.
- Benchmarking: Comparison with best practices and industry standards.

### Two versions for maximum flexibility

Depending on your needs, you can choose between the full version and the lite version of the questionnaire. The Lite version makes it possible to quickly gain initial insights and is ideal when time is short. The full version provides in-depth analysis and is perfect for comprehensive development plans.

# How does PERILL support team development and coaching?

The results of PERILL serve as a basis for targeted team coaching. By uncovering connections between different aspects of the team, we can initiate systemic changes.

#### This leads to:

- Higher motivation and commitment of team members.
- More effective collaboration through a better understanding of team dynamics.
- Long-term improvement in team culture and performance.
- Faster identification of problem areas thanks to the digital and virtual management of the diagnostic process.

# Current availability and future prospects

PERILL was originally developed for companies such as Facebook (now Meta) and has proven itself in extensive beta tests. The public commercial launch will take place in 2024. As a coach with access to PERILL, I am already offering you the opportunity to benefit from this innovative tool and take your team to the next level.

# Why PERILL is the right choice for your organisation

In today's complex and fast-changing world of work, effective teams are the key to success.

With PERILL you invest in:

- Sustainable team development through understanding complex systems.
- Increased competitiveness through optimised team performance.
- Employee satisfaction and retention through a supportive and effective working environment.





Vereinbaren Sie einen unverbindlichen Besprechungstermin

## Ready for the next step?

Actively shape the future of your team with PERILL!

As a psychologist and Master Certified Coach (ICF) with experience in using PERILL, I would be happy to support you in increasing the performance of your team.

Contact me for a non-binding conversation and find out more about the possibilities that PERILL offers for your company.